

Services

Tutorial and Academic Assistance

The university provides complimentary tutorial and academic assistance through the Academic Success Center. Instructional help is also available from faculty members during faculty office hours. SMARTHINKING is a 24/7 online tutorial program available to all JWU students.

Students With Disabilities

Students with disabilities and/or chronic health conditions requesting accommodations, including housing accommodations, should contact Accessibility Services. Students requesting accommodations will be asked to provide documentation of their disability/health condition, which supports the need for the requested accommodation. Updated documentation to support housing accommodation requests must be submitted to Accessibility Services annually.

Technical Standards

Some programs of study at the university have technical standards. Students with disabilities who require accommodations in order to meet technical standards must contact Accessibility Services.

Service Animals

JWU encourages students who have service animals to notify Accessibility Services. Accessibility Services works with students to communicate with campus partners, including faculty, to provide additional support and accommodations as appropriate. Students with service animals must obtain a copy of the university's Care and Responsibility of Service Animals Procedure.

Emotional Support Animals

Students seeking to bring an emotional support animal into campus housing must meet with an advisor from Accessibility Services to determine if this is a reasonable accommodation. Students will be asked to provide documentation of their disability which supports the need for an emotional support animal. Emotional support animals are not permitted in any area other than the student's assigned residence hall room. Students with an emotional support animal must obtain a copy of the university's Care and Responsibility of Emotional Support Animals Procedure.

Review of Accommodation Decisions

Any student with a complaint or grievance about an accommodation decision should submit a written request for review of the decision to the Title IX coordinator (who also serves as the university's nondiscrimination coordinator and Section 504 coordinator), Matthias Rubekeil (matthias.rubekeil@jwu.edu), 8 Abbott Park Place, Providence, RI, 02903, 401-598-2703.