

# Important Information

Every active JWU student receives a web-based email account for sending and receiving email. Students are expected to monitor their accounts frequently for official communications from faculty and the university.

Johnson & Wales University Information Technology (JWU IT) provides support with university-provided technology to all students. This includes Wildcat email, mobile apps, software discounts, computer labs and on-campus services, such as printing, internet and Wi-Fi. The JWU IT website provides how-tos and information on the various available technology services. Students can call 866-JWU-HELP (866-598-4357) or email JWU IT ([it@jwu.edu](mailto:it@jwu.edu)) with any university-provided technology related question.