

Hospitality Management - B.S.

Curriculum

Effective May 17, 2024 FYS1020 and CAR0010 will no longer be requirements in our undergraduate programs.

The Hospitality Management bachelor's degree program prepares students for rewarding careers in the exciting world of hospitality. Students learn to lead teams in creating unique experiences and memorable moments for people, while contributing to the positive effect of hospitality and tourism on communities and our world. The program includes a strong foundation in business and features courses in hotels and resorts, food and beverage, and sustainable tourism.

Upon completion of the program, graduates are expected to:

- Use the major concepts, skills and values of the hospitality industry to address industry problems within diverse hospitality operations.
- Communicate effectively to diverse stakeholders in the hospitality industry.
- Use decision support tools to resolve guest service issues and facilitate organizational process changes.
- Apply financial reasoning and performance analysis to optimize performance within hospitality operations.

Applied and experiential opportunities, such as internships and study abroad, open the world to students. The program's major electives allow students the flexibility to customize their degree, by exploring a variety of industries within hospitality or specializing in their area of passion.

Upon completion of the Food and Beverage specialization, graduates are expected to:

- Apply food and beverage management concepts, skills and values to current industry challenges.

Upon completion of the Hotels and Resorts specialization, graduates are expected to:

- Recommend sustainable strategies and tactics to achieve operational efficiencies and financial goals.

Upon completion of the Sustainable Tourism specialization (offered at the Providence and Online campuses), graduates are expected to:

- Apply the pillars of cultural preservation, long-term economic viability, and environmental conservation to sustainable tourism development through business decision-making, strategic plans and communication.

Hospitality Management

A four-year program leading to the bachelor of science degree

Major Courses

| | | |
|-------------|--|---|
| COHM2010 | Technology in the Hospitality Industry | 3 |
| COHM4050 | Strategy and Improvement in the Hospitality Industry | 3 |
| FSM2033 | Food Service in Hospitality and Tourism | 3 |
| HOSP1001 | Orientation to the Hospitality Industry | 3 |
| HOSP1015 | Managing the Hotel Guest Experience | 3 |
| HOSP2011 | Hospitality Sales and Meeting Management | 3 |
| or EVNT2020 | The Business of Event Management | |
| HOSP2040 | Human Resources Management in Service Organizations | 3 |
| HOSP3053 | Hospitality Strategic Marketing | 3 |
| TRVL2010 | Dynamics of Tourism and Sustainability | 3 |

Major Electives/Specialization

Choose 21 credits from the following courses (at least one course at the 4000 level and two courses at 3000 level or higher) or a specialization listed below and 6 credits of major electives:

| | | |
|-------------|---|--|
| EVNT2020 | The Business of Event Management | |
| or HOSP2011 | Hospitality Sales and Meeting Management | |
| FSM2055 | Beverage Appreciation | |
| FSM2080 | Food Service Operations | |
| FSM3060 | Front of the House Operations Management | |
| FSM3111 | Catering: Sales and Operations Management | |
| FSM4061 | Advanced Food Service Operations Management | |
| FSM4880 | Beverage Operations Management | |
| HOSP2070 | The Gaming Industry | |
| HOSP2260 | Exploring the Private Club Industry | |
| HOSP3012 | Sustainable Hotel Support Operations | |

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|----------|--|--|
| HOSP3077 | Revenue Management | |
| HOSP3440 | Resort, Vacation Ownership and Spa Management | |
| HOSP4040 | Hotel Asset Management | |
| HOSP4055 | Hospitality Operations Analysis | |
| SEE3850 | Negotiations and Agreements in Hospitality, Sports, Entertainment and Event Management | |
| TRVL2165 | Food Culture and Tourism | |
| TRVL2801 | World Geography for Tourism and Hospitality | |
| TRVL3030 | International Policies of Tourism | |
| TRVL4010 | Tourism Economics | |
| TRVL4011 | Destination Management Organization | |

Applied/Experiential Learning

| | | |
|--------------------------------------|--|---|
| Choose 6 credits from the following: | | 6 |
| COHM4799 | College of Hospitality Management Internship ^{1c} | |
| DEE3999 | Directed Experiential Education ^D | |
| | Study Abroad ^{5a} | |

Related Professional Studies

| | | |
|----------|--|---|
| ACCT2150 | Accounting for Hospitality Service Organizations | 3 |
| ACCT3150 | Financial Management for Hospitality Service Organizations | 3 |
| CAR0010 | Career Management | 1 |
| FYS1020 | First-Year Seminar | 1 |
| LAW2005 | Hospitality Law | 3 |

A&S Core Experience

| | | |
|---|---|---|
| Communications Foundations Courses | | 9 |
| ENG1020 | Rhetoric & Composition I | |
| ENG1021 | Rhetoric & Composition II | |
| ENG1030 | Communication Skills | |
| Integrative Learning | | 6 |
| Two ILS courses, one at the 2000 level, and one at the 4000 level | | |
| Arts and Humanities | | 6 |
| PHIL3240 | Ethics: A Global Perspective | |
| One course from ART, HIST, HUM, LIT or REL | | |
| Mathematics | | 6 |
| MATH1002 | A Survey of College Mathematics (or higher, based on student's placement) | |
| MATH2001 | Statistics I | |
| Science | | 3 |
| One course from BIO, CHM, PHY or SCI | | |
| Social Sciences | | 6 |
| LEAD1010 | Foundations of Leadership Studies | |
| One course from ANTH, ECON, GEND, PSCI, PSYC, RES or SOC | | |
| A&S Electives | | 6 |
| ECON1001 | Macroeconomics | |
| One course with an EASC attribute | | |

Free Electives[#]

15 credits selected from 1000-4999 numbered offerings within the university

Total Credits 122.0

†Food and Beverage Specialization 15

| | | |
|---------|---|--|
| FSM2055 | Beverage Appreciation | |
| FSM2080 | Food Service Operations | |
| FSM3060 | Front of the House Operations Management | |
| FSM4061 | Advanced Food Service Operations Management | |
| FSM4880 | Beverage Operations Management | |

†Hotels and Resorts Specialization 15

| | | |
|----------|--|--|
| HOSP3012 | Sustainable Hotel Support Operations | |
| HOSP3077 | Revenue Management | |
| HOSP3085 | International Hotel Operations, Development and Management | |
| HOSP3440 | Resort, Vacation Ownership and Spa Management | |
| HOSP4040 | Hotel Asset Management | |

†Sustainable Tourism Specialization 15

| | | |
|----------|---|--|
| TRVL2165 | Food Culture and Tourism | |
| TRVL2801 | World Geography for Tourism and Hospitality | |
| TRVL3030 | International Policies of Tourism | |
| TRVL3035 | Tour Management Operations | |
| TRVL4011 | Destination Management Organization | |

^{1c}Typically, internships require a minimum of six credits. Students interested in a 9 or 12-credit internship can apply additional experiential learning and

free elective credits, if available. Students are strongly encouraged to contact a faculty advisor before scheduling internship and free elective credits.

^D Directed Experiential Education (DEE) opportunities are based on project availability with community partners and student eligibility. For more information, visit Experiential Education & Career Services (EE&CS).

^{Sa}To be eligible to count toward Applied/ Experiential Learning, a Study Abroad offering must meet certain requirements. Contact JWU Global to discuss eligible Study Abroad options for this degree program.

In addition to classes, free elective credits may be applied to a number of options such as internship, study abroad, Directed Experiential Education courses and courses in a specialization or minor as relevant. For students who qualify for the J2 program, up to four graduate courses may apply. Students are strongly encouraged to contact a faculty advisor before scheduling free elective credits.

Note: Students must pass MATH0010 Pre-Algebra or have equivalent placement scores to enroll in required math courses.

Note: Students must pass ENG0001 Writing Workshop or have equivalent placement scores to enroll in ILS 2000-level courses.

In collaboration with academic colleges across all JWU campuses, JWU Global Study Abroad programs offer a variety of international, domestic, and digital options for major, minor, free electives, experiential learning, and transferable courses. There are many affordable options for students during a semester, winter session, spring and/or summer breaks. Faculty-led, exchange, affiliate, and direct-enroll programs range in duration from one week to a full semester or full year. Financial aid may be applied, and some partners offer external scholarships. Premiere programs do not qualify for JWU scholarships or grants; however federal aid is available. Visit the study abroad website for information, program descriptions and online applications. Where will you go? Wherever you decide, make the best of your educational journey!

Admissions Requirements

Undergraduate

Johnson & Wales University holistically reviews all elements of a student's application to identify those students most likely to succeed at the university.

For students applying as a first-year student, a completed application and high school transcript(s) are required, except in circumstances where a student is homeschooled or where the traditional high school transcript is, for various reasons, not available. For students applying as a transfer student, a completed application, high school and/or college transcript(s) is required for admissions review.

Successful candidates for first year admission have taken a high school, college preparatory academic program including English, mathematics, science, social science and foreign language. Admissions decisions may also consider individual experiences and particular circumstances unique to each student. Other considerations are made based upon recommendations, writing ability and extracurricular activities.

Visiting campus, both in-person or virtually, and interacting with admissions staff are all valuable ways of assuring that JWU is the right university for you.

Accelerated Program Options

J2 Program

The JWU J2 program allows qualified students enrolled in a matriculating undergraduate program to take graduate level courses at JWU. Students interested in pursuing this option should meet with their academic advisor to discuss their interest, qualifications, and plans. The undergraduate student may take up to four graduate courses (maximum 12 credits) and are limited to 6 credits a semester and 3 credits per session (Fall Session I and Fall Session II).

The completion of graduate credits to fulfill undergraduate program requirements does not guarantee acceptance into the graduate program after completion of the baccalaureate degree. Matriculating undergraduate students who wish to formally enroll in a graduate program, must fulfill all requirements for entrance into the intended graduate program and complete a graduate program application.

Note: Not all graduate courses are included as part of this policy. Courses offered as part of the Masters of Arts in Teaching, Masters of Education, Masters of Science in Physician Assistant Studies and doctoral courses are excluded from this policy and are restricted to program majors only.

Additional courses and/or programs as determined by individual colleges may also have restricted access.

Eligibility Criteria:

To be eligible to enroll in graduate level courses (excludes: Masters of Arts in Teaching, Masters of Education, Masters of Science in Physician Assistant Studies, doctoral courses and other programs as outlined by the colleges).

Undergraduate students must meet the following criteria:

- Undergraduate cumulative GPA of 3.00 or higher
- Completed & registered undergraduate credits at least 90 credits
- Meet the individual course prerequisites

Appeal to Eligibility Criteria: College Dean or designee will receive a copy of the Petition Form, Student's GPS and email requesting appeal if the student requests to appeal the GPA or earned/registered credit criteria. College Dean / designee will review and determine approval.

These courses carry graduate credit and will replace undergraduate degree requirements when applicable, traditionally free-electives (maximum of 12 credits). The course will be applied to the undergraduate degree in the order in which they are taken (if required) and will also be applied towards both the students undergraduate and graduate GPA.

Students should maintain enrollment in at least 12 credits of undergraduate coursework to maintain full-time status; graduate course enrollment is not calculated into undergraduate full-time status. For students already attending full-time as undergraduates (12 credits or more) and paying the full-time tuition, the graduate credits will be included in full-time tuition fee. Students attending part-time (11 credits or less) will pay the cost per-credit undergraduate tuition for the graduate course.

Course registration will be based on space availability and students enrolled in graduate level courses will be required to maintain good academic standing at the undergraduate and graduate level.