The Johnson & Wales University library network is comprised of the libraries on the JWU campuses in Providence, Rhode Island; North Miami, Florida; Denver, Colorado; and Charlotte, North Carolina, and combines traditional library services with a dynamic online information environment tailored to meet the needs of Johnson & Wales students on and off campus. The library on the Providence Campus is the main service provider for the College of Online Education.

Using their Wildcat Mail credentials, online students have 24/7 access to numerous research databases which provide a wide array of e-books, e-journals, maps, reports, images and videos. These resources are further enhanced by JWU participation in a worldwide inter-library loan network through which additional materials may be requested and shared with the requesting student.

Research guides and instructional tutorials developed by JWU librarians are also readily available online to guide the information discovery process. For additional support of student learning, librarians partner with online faculty and instructional designers in order to provide individualized assistance through the course management system. For quick help during library operating hours, online students may chat with a librarian by IM or SMS. Library hours are always posted on the Providence Campus library web page.