

Emergency Procedures

Effective emergency response requires the coordinated efforts of students, staff and faculty. Each member of the Johnson & Wales community should be prepared to act promptly when faced with an emergency. The Charlotte Campus has developed an Emergency Management Plan that contains information on building evacuation procedures; emergency responses related to explosions, hazardous materials release and other threatening situations; and actions that should be taken if the campus is in "lockdown" or "shelter-in-place" condition.

This information can be found on the JWU Alerts Charlotte Campus webpage (under "Resources") or students may request a paper copy through Campus Safety & Security. Students may want to print copies of the Emergency Procedures Quick Reference Guide and Emergency Evacuations and Rally Points to have handy at all times when they are on campus. Rally point locations can be found on jwuLink (News > Safety & Security). Emergency preparedness involves everyone on campus. Students should do their part by reading all available information. The Emergency Procedures Quick Reference Guide is also published in the Annual Security Report and Annual Fire Safety Report available through Campus Safety & Security.

Johnson & Wales University utilizes a number of systems to notify the university community in the event of an emergency:

Emergency Notification System (Blackboard Connect)

This system quickly provides notice and accurate information and instructions to the entire university community during an unforeseen event or emergency. Emergency notifications are sent via voice and text messages; students are encouraged to update their contact information with a valid phone number (preferably a cellphone) through jwuLink.

JWU Alerts Charlotte Campus Webpage

Should an incident (natural or man-made) occur on or near the Charlotte Campus, the campus will post relevant information when appropriate through the JWU Alerts Charlotte Campus webpage and jwuLink (under "Emergency Alerts").

Charlotte Campus Info Line

The Charlotte Campus Info Line announces inclement weather cancellations and other important information regarding interruptions in normal campus activities. Call 980-598-INFO (980-598-4636) 24 hours a day, seven days a week to reach the information line.

University Email

JWU email accounts are another way the university may communicate with the university community in times of an emergency. Each student is assigned a JWU email account.