

# Advising

## Faculty Mentor Program

The Faculty Mentor Program supports the university's mission to inspire professional success and lifelong personal and intellectual growth by connecting students with dedicated faculty mentors who serve as students' primary advisors through graduation, and help students build relationships and networking skills that will extend beyond graduation. Faculty mentors provide integrated guidance and resources to support students' academic and personal growth, as well as career readiness. Additional support is provided by professional advisors, including an academic counselor, Student Financial Services planner, and Experiential Education & Career Services (EE&CS) career advisor. These individuals work collaboratively to create a network of care designed to empower each JWU student to reach their full potential.

Faculty mentors work with students to:

- Define goals and responsibilities, informed by values, interests and strengths.
- Assess progress on an ongoing basis.
- Connect with their personalized Success Network, a group of professional advisors and support staff across campus, as well as with peers, to engage fully in campus life, and to navigate transitions — both from high school to JWU, and from JWU to career and/or graduate education.
- Identify and utilize campus supports to promote personal and academic growth, as well as overall well-being.

## Advising Support

Students at the university have a personal My Success Network of faculty mentors/advisors and academic counselors which they can view in their Success Network in uSucceed (accessed through jwuLink). Members of the Success Network work with students throughout their academic career.

The Success Network found on uSucceed is an online communication system that connects students to a network of support and the resources needed to be successful at JWU. Academic counselors, faculty, faculty mentors/advisors, financial planners and various support staff make up a student's Success Network.

The goal of using the uSucceed Success Network is to make it easy for students to communicate and connect with their network of support. Students can use the scheduling tool in their Success Network to make appointments with members of their Success Network. They are also able to track their academic progress. Faculty are able to raise flags to let students know they may need additional support, and inform students how and where to find additional support. Faculty can also issue kudos to congratulate students on their successes.

For personal and clinical counseling services, students may seek the support of Counseling Services.

For advising services on the Charlotte campus, please refer to the Academic and Career Excellence (ACE) Center.