

# Computer Requirements

In order to fully participate in online courses, each student is expected to have access to a desktop or laptop computer. Chromebooks and the apps for Apple and Android devices allow you to complete some online course tasks, but a desktop or laptop computer is required for successful completion of all online course tasks.

As of October 2023, your computer must also meet the following requirements. Check the Technical Resources webpage for up-to-date information.

## **Desktop Browser** (one or more of the following)

\*Google Chrome, most recent stable version and two preceding versions

Internet Explorer — not supported

Microsoft Edge, most recent stable version and two preceding versions

Mozilla Firefox, most recent stable version and two preceding versions

Safari for MacOS and iOS, two most recent major versions

\*Google Chrome is required for completion of any proctored exams.

## **Operating System**

Windows 10 (64 bit) and above, or macOS 14 (Mojave) - 11 (Big Sur)

Memory: 4GB RAM

Storage: 1GB minimum available

Processor: Intel i5 or later (min 4 cores) or AMD A10 or Apple M1

## **Browser Settings**

JavaScript enabled, popup blockers disabled and cookies enabled

## **Supplementary Software**

Ability to save documents in a format that can be opened by Microsoft Office

Ability to view documents created in Microsoft Office

Anti-virus software

## **Internet Connection**

Broadband connection (DSL, cable, ISDN, etc.) with consistent high-speed connectivity

## **Other Hardware**

Soundcard

Speakers or a headset

Microphone

Webcam

Technical support is provided via the University IT Service Desk, which can be reached at 866-JWU-HELP (866-598-4357) or through a link in ulearn, the online course platform.